# Attempt all the questions from Section A Attempt any four questions from Section B <br> Section A (40 marks) <br> Attempt all the questions in this section 

Q.1. Distinguish between:
a. Consumer sales promotion and Dealer sales promotion
b. Direct material cost and Indirect material cost.
c. Capital receipts and Revenue receipts
d. Branding and Labelling
e. Visual communication and Written communication
Q.2.
a. 'Selection is a negative process.' Explain.
b. How is preparation of a cash budget useful to an organization?
c. Explain the term Semi-Variable cost. Give an example.
d. Why are suppliers known as external stakeholders?
e. Give four examples of revenue expenditure that are treated as capital expenditure.
Q. 3 .
a. Name and explain any two methods of oral communication.
b. 'The development and enhancement of agricultural banks, is the need of the hour.' Justify.
c. How does packaging help in the marketing of goods?[2]
d. What are current assets? Give two examples. [2]
e. Explain the term Mural advertising. State one of its advantages.
Q. 4 .
a. Who is a consumer as per the Consumer Protection Act?
b. Explain the term drawee. Who is a drawee in case of payment by cheque?
[2]
c. Explain any two physical qualities that a good salesman should have.
d. Define the term 'budget'
e. How is fanatical brand loyalty an asset to a company?

Section B (40 marks)
Attempt any four questions in this section
Q.5.
a. Explain any five objectives of marketing.
b. How is advertising beneficial to a trader? Explain in brief.
Q. 6
a. Distinguish between a Savings account and a Fixed deposit account.
b. Distinguish between Capital expenditure and Revenue expenditure.
Q.7.
a. Explain the term recruitment. Name and explain the two types of sources of recruitment. State which source of recruitment is better according to you giving two reasons for your answer.
b. Explain the survey method of marketing research. Name and explain the different types of surveys that are conducted during market research.
Q.8.
a. State any five expectations of the shareholders from an organization.
b. Explain any five functions of the Central bank of India.
Q.9.
a. Explain any five right of a consumer.
[5]
b. What is non-verbal communication. Name and explain the types of non-verbal communication.
Q.10.Prepare a Trading, Profit \& Loss A/c and Balance Sheet of Mr.D. Sawant for the year ended $31^{\text {st }}$ March 1990 from the following Trial Balance.

The Closing stock on 31.03 .90 was valued at Rs. 18,000.

## TRIAL BALANCE

|  | Debit (Rs.) | Credit (Rs.) |
| :--- | ---: | ---: |
| Capital | 50,000 |  |
| Drawings | 5,000 | 28,000 |
| Sundry Debtors and Sundry Creditors | 22,600 |  |
| General Expenses | 1,500 |  |
| Postage | 500 |  |
| Stationery | 800 |  |
| Wages | 7,500 |  |
| Carriage inward | 2,500 |  |
| Purchases and Sales | 35,000 |  |
| Salaries | 4,000 |  |
| Sales returns | 2,000 |  |
| Trade expenses | 200 |  |
| Bad debts | 300 |  |
| Insurance | 600 | 1,000 |
| Factory rent | 1,600 | 100 |
| Income tax | 12,000 |  |
| Opening stock | 7,200 |  |
| Bills receivable and Bills Payable | 32,000 |  |
| Buildings |  |  |
|  | $1,35,400$ | $1,35,400$ |

